

**Ethical Risk Management  
and Decision Making**

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**Goals**

- a) What measures and algorithms can be used to assess risk
- b) What populations those tools are useful for
- c) How to apply those tools in real-life situations
- d) How those tools inform ethical decision making

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**Outline**

- Operational definitions
- Evidence-based practice in risk assessment and management
- Empirically derived risk factors
- Methods of implementing EBP in RA/RM

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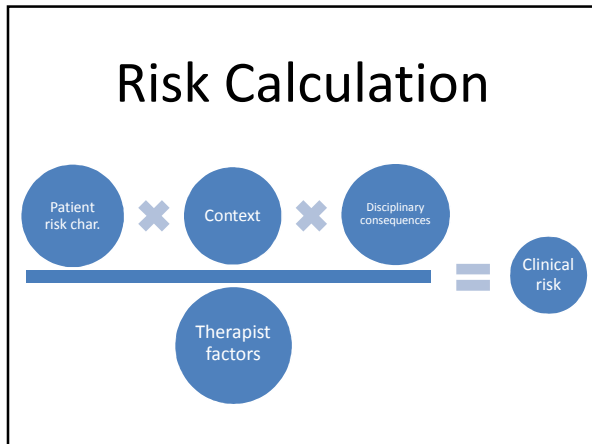
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### Operational Definitions

- Risk
  - The likelihood of an event happening with potentially harmful or beneficial outcomes for self and others
  - e.g., suicide, self-harm, aggression/violence, and neglect

Morgan (2000)

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### Operational Definitions

- Risk assessment
  - A gathering of information and analysis of the potential outcomes of identified behaviors
  - Identifying specific risk factors of relevance to an individual, as well as their context
  - Requires linking historical information to current circumstances, to anticipate possible future change

Morgan (2000)

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### Feedback

What methods of risk assessment are you familiar with, and what is required for you to use?

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### Operational Definitions

- Risk management
  - A statement of plans and allocation of responsibilities for translating collective decisions into actions
  - Should name all the people involved in the treatment and support, including the client and appropriate informal carers
  - Should also clearly identify the dates for reviewing the assessment and management plans

Morgan (2000)

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### Assessment & Management

- Should **not** be seen as distinct activities, but instead as part of an overall process
- One leads into and informs the other (similar to case formulation and treatment planning)

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### Feedback

How do you plan risk management?

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### Ethical or Legal Duties in RA/RM

- Client – help them avoid harmful consequences (suicide, violence)
- Staff – protecting them from violence perpetrated by those utilizing services
- Public – protecting them from violence perpetrated by service utilizers

Hart et al. (2013)

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### Operational Definitions

- Evidence-based practice  
– “...the conscientious, explicit, and judicious use of current best evidence in making decisions about the care of individual patients.”
- This is an increasingly important aspect of behavioral health care

Sackett et al. (1996)

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### Ethics & EBP

- Practicing ethically means making the best possible decisions in terms of assessment, treatment, and decision-making
- Using EBP means using the best possible science to guide assessment, treatment, and decision-making
- Practicing ethically, in today's world, means to practice using evidence-based methods

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### Why is EBP in RA/RM Important?

- Clients present with multiple challenges, including high rates of
  - Violence
  - Self-harm
  - Homelessness
  - Suicide attempts
  - Risk of victimization

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### Why is EBP in RA/RM Important?

- Using valid and reliable means of assessing risk is beneficial to both clients and clinicians
- Protects clients by ensuring most accurate methods of negating risk
- Protects clinicians by mitigating a failure to adequately assess and manage risk

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### EBP in RA/RM

- Enormous growth in RA/RM research over past 20 years
- Today, clinicians do not (and should not) have to rely on personal experience and intuition
- Instead, numerous problem-, setting-, and population-specific procedures are available

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### Types of RA/RM

- Discretionary
  - Unstructured professional judgment
  - Anamnestic risk assessment
  - Structured professional judgment\*
- Non-discretionary
  - Actuarial use of psychological tests
  - Actuarial risk assessment instruments\*

\* evidence-based methods

Hart et al. (2011)

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### Feedback

Which of these kinds have *you* employed during your career?

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### EBP RA/RM Features

- Conducted by a professional who can talk competently about accuracy indices
- Employs an acceptable assessment approach
- Does not rely heavily on psychological testing
- Examines both individual and environmental or contextual factors

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### EBP RA/RM Features

- Identifies empirically established risk and protective factors
- Offers relative estimates of risk
- Acknowledges limitations of ability
- Identifies interventions and conditions which may increase or decrease risk

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### Structured Professional Judgment

- In SPJ (aka guided clinical judgment), decision-making is assisted by guidelines that have been developed to reflect the “state of the discipline” with respect to scientific knowledge and professional practice
- In other words, this is an ethical, evidence-based way to make decisions

Hart et al. (2011)

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### SPJ as EBP

- Go beyond mere prediction (actuarial) methods to focus on prevention
- Conceptualize risk in terms of nature, severity, imminence, frequency, duration, and likelihood
- Assists the development of RM plans based on an understanding of the causes of past harm

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### Elements of SPJ

1. Consideration of empirically derived historical (static, largely unchangeable) risk factors relevant to the outcome in question
2. Systematic consideration of relevant dynamic (changeable) risk factors

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### Elements of SPJ

3. Methodical anamnestic analysis of past episodes of concern (e.g. past episodes of self-harm or violence)
4. Final risk judgment that, although structured by consideration of empirical risk factors, is arrived at by using clinical judgment rather than by an actuarial formula

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### Benefits of SPJ

- Ensures that clinicians assessing risk will
  - Ask the right questions
  - Efficiently analyze historical information
  - Produce judgments that are transparent
  - Minimize the effect of cognitive biases
- Improves cross-disciplinary communication between individual clinicians and services

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### Benefits of SPJ

- Can help in a number of other key ways
  - Isolate key factors to form risk management plans
  - Sharpen predictions
  - Discern change in individual clients (and groups) over time and according to circumstance
  - The design of new facilities and programs
  - Guide how clinicians discuss risk issues with clients

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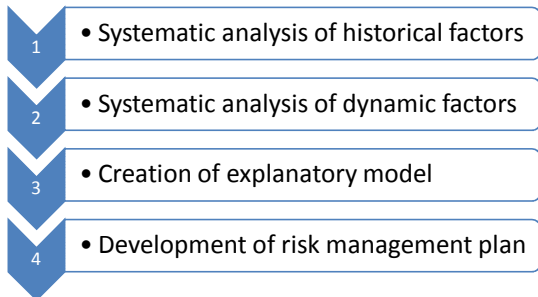
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### SPJ in Action



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**QUIZ TIME!**

• **Structured professional judgment:**

- 1) is based on the clinician's intuition
- 2) increases the transparency of the decision-making process
- 3) takes into account fluctuations in the patient's circumstances
- 4) is a mathematically based approach
- 5) takes account of static, stable, dynamic and future risk factors.

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**QUIZ TIME!**

• **Structured professional judgment:**

- 1) is based on the clinician's intuition **F**
- 2) increases the transparency of the decision-making process **T**
- 3) takes into account fluctuations in the patient's circumstances **T**
- 4) is a mathematically based approach **F**
- 5) takes account of static, stable, dynamic and future risk factors **T**

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**Risk Factors for Harm to Self or Others**

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## Screening

- The SPJ approach relies heavily on knowing which factors are predictive of risk
- These factors are broadly divided into two categories
  - Static (cannot or are not likely to change)
  - Dynamic (amenable to change)

Otto (2000)

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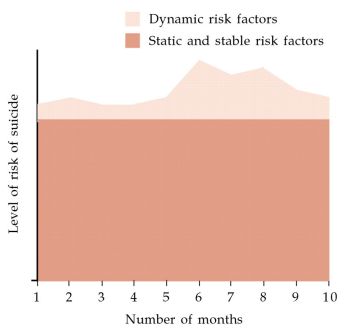


Fig. 1 Chronic high risk due to static and stable risk factors.

Bouch J., Marshall J J APT 2005;11:84-9

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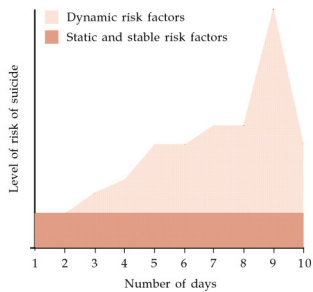


Fig. 2 Rapid onset and resolution of dynamic risk factors.

Bouch J., Marshall J J APT 2005;11:84-91

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### Empirical Risk Factors for Violence

- Individual / personal factors
- Gender
  - Males are at a higher risk in the general population, this does not appear to be the case for psychiatric patients
  - Males be engaging in *more* violent behavior, not *more frequent*

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### Empirical Risk Factors for Violence

- Age
  - Higher rates among younger populations, massive decrease after age 40
  - May *not* be the case during acute, highly symptomatic times, though
- SES
  - Lower SES is related to an increased risk, regardless of race/ethnicity

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### Empirical Risk Factors for Violence

- Prior violence
  - Best predictor of chance of future violence
  - More episodes indicate higher chance in future
- Age at first offence
  - Especially if prior to age 12

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### Empirical Risk Factors for Violence

- History of abuse as child / domestic abuse
  - Likely due to modeling and reinforcement
- Low intelligence/neurological impairment
  - Impacts decision making, planning, and judgment
- Presence of substance use disorder
  - Second to past violence in predicting future risk

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### Empirical Risk Factors for Violence

- Psychotic disorders
  - Seems to be “threat/control override” symptoms rather than any psychosis
  - Perceptions of threat or that thoughts/actions are being controlled externally
- Bipolar disorder
  - When in manic phase only, likely due to impulsivity and impaired judgment

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### Empirical Risk Factors for Violence

- Personality disorders
  - Psychopathy and antisocial PD
  - Borderline and narcissistic PD
- Anger / impulsivity
  - Huge amounts of overlap; seen as predictors outside of only disorders that cause them

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### Empirical Risk Factors for Violence

- Environmental / contextual factors
- Stress and social support
  - High stress and low social contact are risks
- Weapon and substance availability
  - Access, interest, and past use

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### Empirical Risk Factors for Violence

- Victim availability
  - Family members are most often harmed group
- Setting
  - Males more likely to aggress in public, females in private/home

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### Empirical Risk Factors for Suicide

- Static and stable factors
  - History of self-harm
  - Seriousness of previous suicidality
  - Previous hospitalization
  - History of mental disorder
  - History of substance use disorder
  - Personality disorder/traits
  - Childhood adversity
  - Family history of suicide
  - Age, gender, and marital status

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### Empirical Risk Factors for Suicide

- Dynamic risk factors for suicide
  - Suicidal ideation, communication and intent
  - Hopelessness
  - Active psychological symptoms
  - Treatment adherence
  - Substance use
  - Psychiatric admission and discharge
  - Psychosocial stress
  - Problem-solving deficits

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### Empirical Risk Factors for Suicide

- Future risk factors for suicide
  - Access to preferred method of suicide
  - Future service contact
  - Future response to drug treatment
  - Future response to psychosocial intervention
  - Future stress

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### QUIZ TIME!

- **Static risk factors:**
  - 1) are of no importance in determining the level of risk of suicide or violence
  - 2) influence the type of treatment intervention chosen
  - 3) may change very slowly over time
  - 4) are always high in completed suicides
  - 5) may render a patient at high risk of suicide or violence throughout life

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**QUIZ TIME!**

• **Static risk factors:**

- 1) are of no importance in determining the level of risk of suicide or violence **F**
- 2) influence the type of treatment intervention chosen **F**
- 3) may change very slowly over time **F**
- 4) are always high in completed suicides **F**
- 5) may render a patient at high risk of suicide or violence throughout life **T**

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**QUIZ TIME!**

• **Dynamic risk factors:**

- 1) may change in response to treatment
- 2) anticipate changes in the patient's circumstances
- 3) change only very slowly over time
- 4) may change suddenly, leading to unpredictable suicide
- 5) will never change throughout a patient's lifetime

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**QUIZ TIME!**

• **Dynamic risk factors:**

- 1) may change in response to treatment **T**
- 2) anticipate changes in the patient's circumstances **F**
- 3) change only very slowly over time **F**
- 4) may change suddenly, leading to unpredictable suicide or violence **T**
- 5) will never change throughout a patient's lifetime **F**

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Methods for Implementing SPJ

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SPJ Tools

- Numerous tools have been developed to assist in and guide the SPJ process
- Some are for very specific types of risk, while others are more global in nature

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Sex Offender Need Assessment Rating

- SONAR focuses exclusively on dynamic factors divided “stable” and “acute” categories
- Stable (“trait”)
  - sexual self-regulation
  - general self-regulation
  - sexual deviant preference
  - Attitudes supportive of sexual offending
- Acute (“state”)
  - Victim access
  - Anger and hostility
  - Substance abuse

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### Risk for Sexual Violence Protocol

- RSVP identifies static and dynamic risk factors based on literature review and consultation with clinicians and academics
- Mainly designed to be used with males over the age of eighteen with a known or suspected history of sexual violence.

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### Psychopathy Checklist - Revised

- PCL-R measures psychopathy among adults
- 20 items, each weighted on a scale of 0 (absent) to 2 (severe)
- Ideally requires records, files, reports, interviews and questionnaires from a variety of sources, such as police, courts, past parole officers and correctional staff

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### Level of Service Inventory-Revised

- LSI-R is the most comprehensive and popular instrument for assessing offender risk
- Assesses risk based on a broad array of eight different categories ("Big-8")
  - Antisocial attitudes
  - Antisocial thoughts, cognitions and ways of thinking
  - Antisocial personality
  - Antisocial history
  - Employment
  - Family
  - Leisure and recreational activities
  - Substance abuse problems
  - Antisocial peers or criminal associates

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### SAVRY

- The Structured Assessment for Violence Risk Among Youth is divided into four sections
- 1. Historical measures past history of violence, exposure to violence in the home, childhood maltreatment, and poor school achievement
- 2. Clinical measures attitudes, impulsivity, anger, empathy, compliance

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### SAVRY

- 3. Social-Contextual measures stress, coping, peer rejection, parental management
- 4. Protective includes prosocial activities, social support, attachments and bonds

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### Spousal Abuse Risk Assessment

- SARA includes 20 items – 10 general and 10 spousal violence factors
- General items measure past history of substance abuse, violence, and emotional problems
- Spousal items measure characteristics of recent spousal assaults, attitudes about spousal violence, and violations of no-contact orders

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### HCR-20

- One of the most widely used systems
- Includes three sub-scales: historical factors, clinical factors, and risk-management factors
- Intended to measure risk of violence among mentally-disordered, but works equally well with non-mentally-disordered

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### HCR-20 Areas

- Historical factors
  - Previous violence
  - Young age at first violent
  - Relationship instability
  - Employment problems
  - Substance use problems
  - Major mental illness
  - Psychopathy
  - Early maladjustment
  - Personality disorder
  - Prior supervision failure

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### HCR-20 Areas

- Clinical factors
  - Lack of insight (into mental disorder)
  - Negative attitudes toward others, institutions, social agencies, and the law
  - Active symptoms of major mental illness
  - Impulsivity
  - Unresponsive to treatment

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### HCR-20 Areas

- Risk Management factors
  - Plan feasibility
  - Exposure to destabilizers
  - Lack of personal support
  - Noncompliance with remediation attempts
  - Stress

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Name: Walter		
Historical items		Code (0, 1, 2)
H 1	Previous violence	2
H 2	Young age at first violent incident	2
H 3	Relationship instability	2
H 4	Employment problems	1
H 5	Substance use problems	2
H 6	Major mental illness	0
H 7	Psychopathy	1
H 8	Early maladjustment	2
H 9	Personality disorder	2
H10	Prior supervision failure	2
<i>Total historical items:</i>		16/20
Clinical items		Code (0, 1, 2)
C1	Lack of insight	1
C2	Negative attitudes	1
C3	Active symptoms of major mental illness	0
C4	Impulsivity	1
C5	Unresponsive to treatment	1
<i>Total clinical items:</i>		5/10
Risk management items		In <input type="checkbox"/> Out <input checked="" type="checkbox"/> Code (0, 1, 2)
(transitional phase)		
R1	Plans lack feasibility	1
R2	Exposure to destabilizers	1
R3	Lack of personal support	1
R4	Noncompliance with remediation attempts	0
R5	Stress	1
<i>Total risk management items:</i>		5/10
<i>HCR-20 total score:</i>		21/40
<i>Final risk judgment</i> <input type="checkbox"/> low <input type="checkbox"/> moderate <input type="checkbox"/> high		

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### Suicide Risk Assessment and Management Manual

- Closely modeled on the HCR-20, the S-RAMM examines suicide rather than violence risk
- Looks at both background and dynamic factors, as well as helping to plan for risk management

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## START

- Short-Term Assessment of Risk and Treatability is a concise clinical guide for the dynamic assessment of short-term risk (weeks to months)
- Guides clinicians toward an integrated, balanced opinion to evaluate risk in seven domains
  - Violence
  - Suicide
  - self-harm
  - self-neglect
  - unauthorized absence
  - substance use
  - victimization

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## Which One to Use?

- Depends on the population you are assessing
- START is the most flexible and widely applicable to all types of harm
- LIS-R and HCR-20 are both highly researched and used for violence
- S-RAMM is new but very promising

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### Which One to Use?

- Remember, you do not *have* to use any of them, but can instead use SPJ in a more informal way
- For example, agencies can construct a RA/RM measure in-house that assesses static and dynamic factors in a standard way that becomes mandatory to use

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### SPJ to RM

- Use of a SPJ can then move you directly into, and majorly inform, a risk management plan
- The areas assessed in a SPJ translate directly into making the most evidence-based, ethical RM plan

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### Applying SPJ to RM

- Assessing and planning the management of a patient at risk involves a number of stages:
  1. Identifying whether the patient requires a full structured risk assessment
  2. Detailing the risk factors present

Bouch & Marshall (2005)

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**Applying SPJ to RM**

- 3. Considering the individual formulation of risk
- 4. Considering possible interventions and the level of support required
- 5. Anticipating the impact of possible interventions

Bouch & Marshall (2005)

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**Applying SPJ to RM**

- 6. Developing the management plan
- 7. Reviewing and revising the management plan in the light of any changes to dynamic and future risk factors

Bouch & Marshall (2005)

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**Questions?**

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### Resources

- Carroll, A. (2009). How to make good-enough risk decisions. *Advances in Psychiatric Treatment*, 15, 192 – 198.
- Otto, R. K. (2000). Assessing and managing violence risk in outpatient settings. *Journal Of Clinical Psychology*, 56(10), 1239-1262.
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### Resources

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- Webster, C. D., Martin, M.-L., Brink, J. H., Nicholls, T. L. & Middleton, C. (2004). *Short-Term Assessment Risk and Treatability (START)*. St. Joseph's Healthcare, BC: Forensic Psychiatric Services Commission.

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### Resources

- Bouch, J. & Marshall, J. J. (2003) *Suicide – Risk Assessment and Management Manual (S-RAMM)*. Dinas Powys, Vale of Glamorgan: Cognitive Centre Foundation.
- Bouch, J. & Marshall, J.J. (2005). Suicide risk: structured professional judgement. *Advances in Psychiatric Treatment*, 11, 84-91.
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